

Jim & Wendy Ververloh

3005 Briarfield San Antonio, TX 78230

Tel: 210 831-9903 jververloh@satx.rr.com ladywas52@satx.rr.com

Mr. Brad Westphall
Owner
Westphall Remodeling
San Antonio, TX

Wednesday March 10th, 2010

Dear Brad,

Wendy and I had wanted to do an addition to our home for quite some time, but had heard so many horror stories about remodeling nightmares and contractor problems, that we kept postponing our project. We initially met with two contractors to discuss our addition, but were left with reservations and unanswered questions. We finally decided to interview one more contractor, and we are so grateful that it was you!!!!

After reviewing your portfolio, we discovered that you had done the remodeling project for one of Wendy's custom drapery clients. The work and workmanship that we had seen at Ingrid Parkinson's Home was nothing short of incredible. We absolutely could not tell that there had been an addition or other modifications done to her home. It looked that good!!!

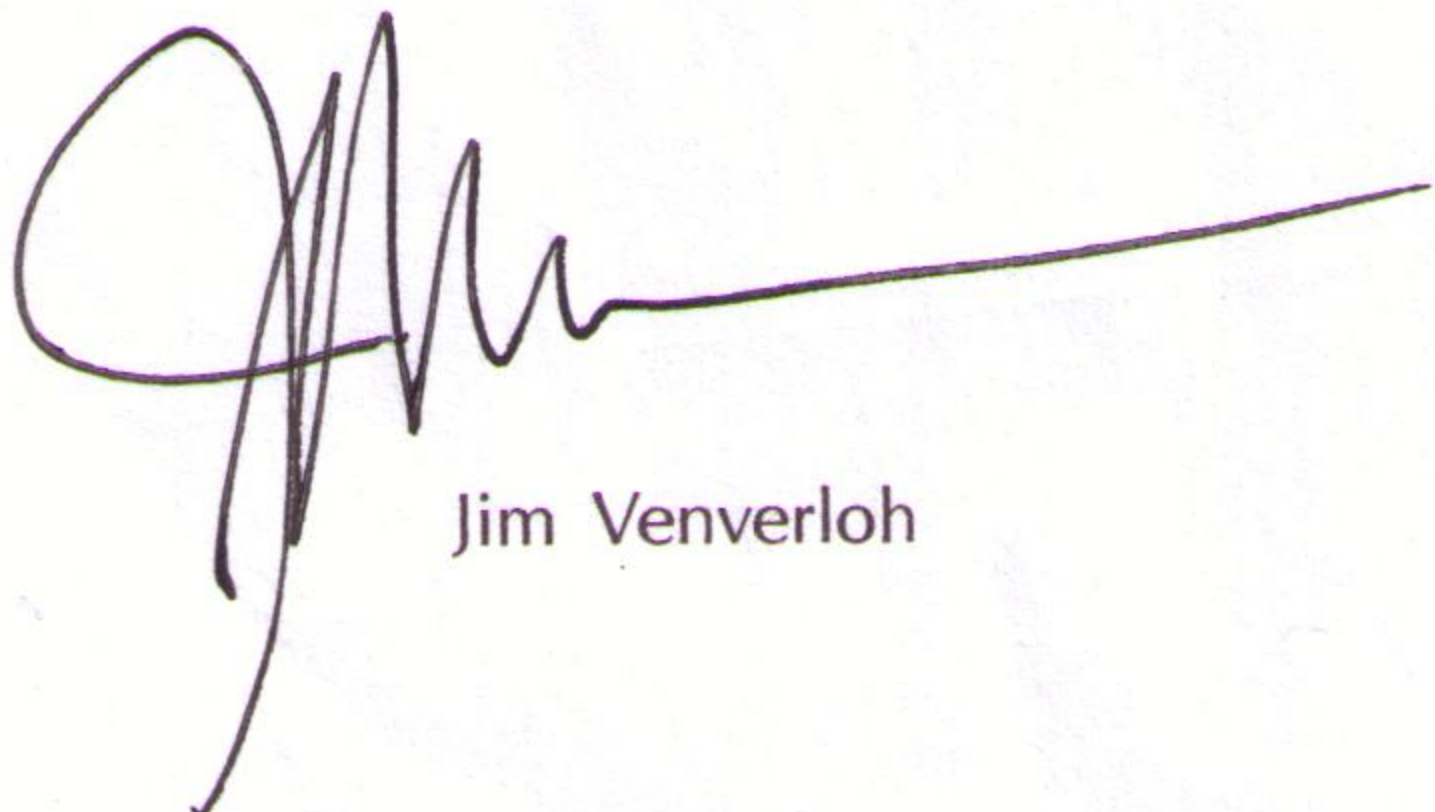
After seeing your work first hand, we felt totally comfortable and confident that you would do an outstanding job on our room addition. We also took note that you seemed personally and genuinely interested in the success of our project and guided us through initial decisions and gave us some wonderful suggestions based on your years of experience in the industry.

From the moment the project was initiated until completion, our project was orchestrated and executed flawlessly. Your craftsmen were all highly professional, friendly and efficient. The job site was left clean and orderly at the end of the workday. You communicated with us daily as to the progress of the remodel. Every aspect from the foundation to the roof is top quality.

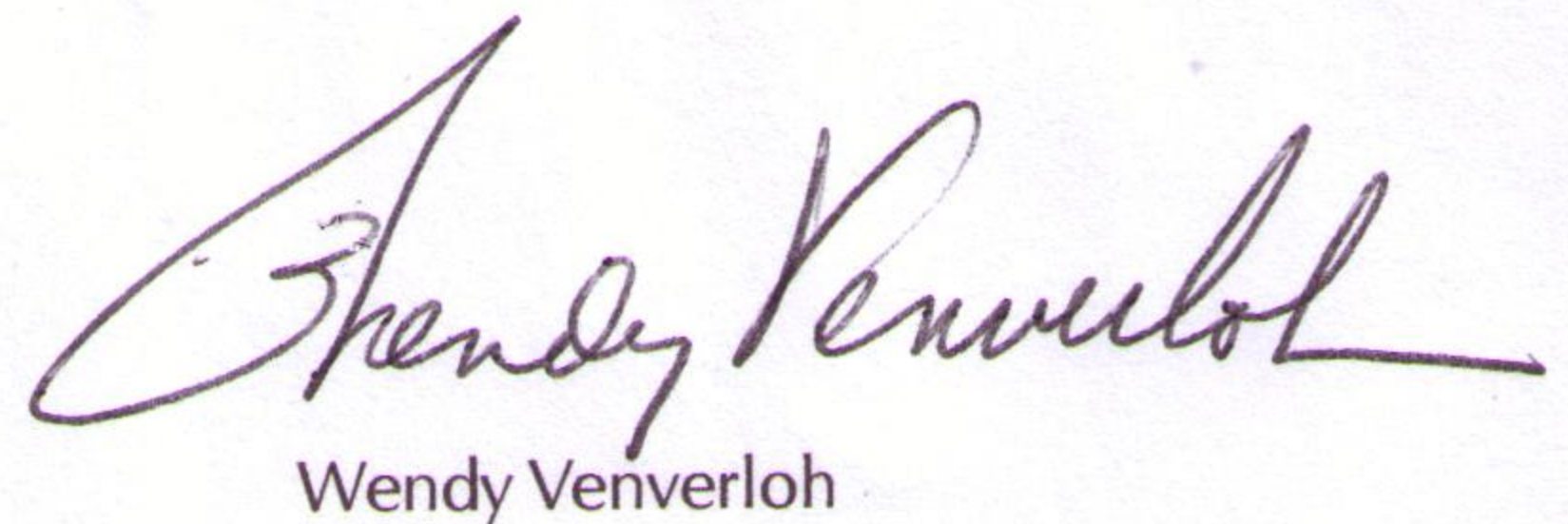
A couple of weeks into the project the stone masons stopped by the house to show us a sample of the brick they were going to use. Wendy and I were both satisfied with the match to our existing brick. When I talked to you the next day, you told me that YOU were not satisfied and were having brick imported from Louisiana that was a closer match. Without being asked, your crews leveled some statues in our backyard with dirt excavated for the foundation. Your roofers panted ALL of our plumbing and attic vents to blend in with our roof. You, your employees, and the finished addition absolutely exceeded our expectations. Thank you so much!!!

We will highly recommend Westphall Remodeling to anyone considering any home modifications. We feel like we got more than our money's worth for our project. We would never even consider using another contractor for future remodeling. You can tell your prospective clients to feel free to contact us by e-mail, if they have any questions

Sincerely yours,



Jim Ververloh



Wendy Ververloh